



I. BUSINESS PROCESS

A. HIP

1. Will the requirement for incorporating seven years of historical program activity include paper files?

The requirement for incorporating seven years of historical HIP program activity will not include paper files.

2. What is your grant distribution process? Do you take in bids for the grant?

PHDC clients (homeowners) apply for grants to pay for home improvements. PHDC determines eligibility at the Orientation stage and then uses the grants to pay contractors to make the improvements determined by PHDC inspectors. PHDC sets prices for improvements in the BSRP, WAP (CRISIS) and Weatherization (Standard) programs. For AMP, contractors submit bids for individual specification items.

3. Is there a requirement to track costs other than 3rd party costs associated with projects? (i.e. overhead allowance and other indirect costs)

While there is no current requirement to track these costs, it is foreseeable that there will be in future programs. This ability should be included in the system.

4. How are the quantity and EOM referenced on page 80 utilized?

H T E utilizes quantity times price to determine final cost (payment). EOM (Unit of measure) is strictly for reference and typically entered as "EA" (each).

5. Is property tax status in scope for this project or will it continue to be a manual process?

Confirmation of property tax status via City of Philadelphia Department of Revenue records is part of eligibility determination and should be included in the system.

6. The Requirements in Appendix A & Appendix D appear to be duplicates for the first 28 rows, how does PHDC want vendors to respond to these requirements? Does PHDC want us to respond to the additional requirements in Appendix A rows 29-33?

Vendors should concentrate their efforts on responding to the requirements identified in Appendix A.



7. There are conflicting directions on how to respond to requirements, which is preferred and can PHDC please provide the fillable template referenced in RFP? (Volume 2, Section 5 indicates a "fully satisfied/partially satisfied" column matrix; Appendix D indicates a sample code response matrix).

The fillable templates referred to in the RFP are available to prospective submitters. A copy of them will be distributed via email as well as posted on both WWW.PHDCHOUSING.ORG and www.FINDRFP.COM.

8. What are pre-established reporting metrics that align to dashboard requirements REQ# 32

These reporting metrics will be identified and discussed with the selected vendor.

9. Is there a requirement around a contractor portal?

A contractor portal is required. Contractors should be able to verify services to be performed on homes, view the associated internal case manager, and submit change orders and/or invoices with pictures for services rendered. This portal should also include an onboarding mechanism for contractors including the entry or upload of required information/documentation along with an associated requirements checklist.

10. Will there be any requirements about maintaining inventory?

PHDC does anticipate the need to track a small inventory of materials.

11. Will there be a requirement around keeping track of contractor materials?

There is no requirement to keep track of contractor materials.

12. What are the number of user counts for:

- a. Dispatchers 4
- b. Inspectors 25
- c. Orientation Staff 8
- d. Hotline/Intake 5
- e. Budget Staff 10
- f. Contractors currently 90. Can be as high as 150

Above numbers reflect current number of users and do not include supervisors, manager or executive staff.

13. What is the primary channel used by customers (potential grant recipients, grant recipients, and others) to contact PHDC? Phone? Email?

The primary channel currently used by customers to contact PHDC is via phone. However, PHDC is open to other options (email, text, etc.).



14. How dependent are operations upon the use of Microsoft Outlook? What level of integration is necessary for a proposed solution?

Current PHDC operations are dependent upon Microsoft Outlook for contractor interactions. PHDC would like to see this expanded further for customers. PHDC would prefer to use one email system – Microsoft Outlook.

15. Should the proposed solution be able to integrate with Hancock? If so, what integration points are available with that system?

Hancock is a restricted-access system controlled by the Commonwealth of Pennsylvania. There are no requirements for integration with Hancock.

16. Does PHDC desire to keep CATS in place or would it be open to CATS being replaced by new functionality in a proposed solution?

PHDC desires to replace the functionality provided by CATS with the proposed new system.

17. Within the DHS, are applications pre-approved when they are entered into the system or are they entered into a queue to get reviewed before they are approved or denied? In addition, how are applications entered, manually or automatically by a job or upload?

“DHS” funding is primarily used for the WAP (CRISIS) program. Applications for CRISIS arrive at PHDC pre-approved on paper forms and are entered into the system manually.

However, any DHS funds remaining at the end of each CRISIS season are used for Weatherization (Standard) where applicants call PHDC’s intake hotline and are reviewed before they are approved or denied.

B. FINANCE

1. How will the City differentiate the scoring of Cost proposals that include an accounting software solution compared to those that only include a data export?

Submissions that include an accounting software solution will receive a higher weight in our scoring than those that only include a data export.

2. Does the City have a preference for a solution that includes an accounting solution or a solution with only a data export?

PHDC would prefer a solution that includes an interface with an accounting system but would accept a solution with a data export as long as that export was compatible with existing COTS accounting software solutions.



3. Within AS400, does BSRP and WAP interface with the financial module?

Technically neither interface directly into finances General Ledger Module. Both BSRP and WAP utilize a common “Purchasing” module whereby HIP staff enter contract and work assignments and finance staff enter voucher information into the same module. Finance via the AP process brings the financial information over the GL.

4. Will the financials module need to be integrated with any external ERP systems?

The financial module will not need to be integrated with any external systems. However, there is an expectation that the financial module will be integrated with the proposed solution to replace the HIP portion of the current system.

5. Will budget staff and/or parts of the finance department be using a mobile device to access the financial functionality?

The Finance Department will not utilize any mobile devices to access financial functionality in the new system.

6. Under General > Fund Accounting section of Accounting Module HIP Interface Requirements, the RFP states: “Ability to define each fund’s chart of accounts, fiscal year, and applicant expenses.” Are we to take that to mean that funds within the PHDC entity can operate on different fiscal years and with variable account number formats?

Yes – you are correct.

7. Is the financial system required to be mobile compatible? If so, what functions must be available to mobile users?

There is no requirement that the financial system be mobile compatible.

C. OTHER

1. Please provide a description for the Human Resources Integration as we could not find anything other than possibly on page 67.

The integration of Human Resources is not required in the proposed solution.

2. Was Appendix L created by a vendor? If yes are they permitted to submit a response to this RFP?

Appendix L was created by MFR Consultants. They are not permitted to submit a response to this RFP.



3. Contractor is proposing a Vendor Hosted Solution, where Microsoft would be the vendor. As such, any Agreement entered into between Contractor and the County would be limited to services provided by Contractor in connection with implementation services only. Any vendor hosting agreement, or corresponding applicable agreements, would be entered into between the County and Microsoft. Consequently, if we are awarded the work, the City's Agreement would require substantive edits to address the unique situation of the parties that will be involved and the services to be provided by each.

The proposed conditions and limitations do not strictly comply with the terms of PHDC's RFP so there are no guarantees that the proposal evaluators will not either reject the proposal or score it lower than others. However, taking into consideration current industry practices and standards, it is conceivable that other proposals might also contain one or both conditions and limitations, or some portion thereof. With respect to possible contracts, the parties through good faith negotiations should be able to reach agreement on appropriate modifications.

4. Our modifications would include terms customary and commensurate with the contemplated nature and complexity of the services requested, including by way of illustration, but not limited to, limitations of liability, exclusion of consequential damages, warranty of services provisions, service level agreements, change order management, etc. Would the city be willing to accept our exceptions and edits to their proposed contract to facilitate the solution above?

The proposed conditions and limitations do not strictly comply with the terms of PHDC's RFP so there are no guarantees that the proposal evaluators will not either reject the proposal or score it lower than others. However, taking into consideration current industry practices and standards, it is conceivable that other proposals might also contain one or both conditions and limitations, or some portion thereof. With respect to possible contracts, the parties through good faith negotiations should be able to reach agreement on appropriate modifications.

5. Does Training have to be customized training or standard user training on the new product and technology - custom training would require extra preparation time and cost specific to PHDC environment

Training for the proposed solution would need to be customized for PHDC's particular user needs.

6. Product technology platform licenses/cloud subscription fees might require the product companies to conduct additional discovery before providing cost - how does PHDC want this to be captured in the proposal?

The companies should at least state what platform the application will run on. Whether it can be hosted by the City or will require cloud hosting. If it will require cloud hosting, then an approximate cost should be stated. This can be in the form of per user and/or inclusive of server hosting fees.



7. Technology license and cloud subscription fees take time to be obtained by respective product companies. How should the cost be included in the proposal?

We understand that getting definitive pricing may take time; however, an approximate cost should be included. Stating what other clients (without disclosing any private information) that use the product technology are currently paying will be accepted to gauge the cost for PHDC.

D. TECHNICAL

1. What is the general number of full system users? Are there other users who need only certain access?

There are current approximately 100 system users within PHDC. We would also like to give an additional 150 external contractors access to the new system. The type of access (i.e. permissions) will vary from user to user depending upon their role. There will only be a few system administrators.

2. Has PHDC identified how much data will need to be migrated for this implementation? What comprises this data? e.g. images, scanned documents, data

The new system will need to incorporate seven years of historical program activity and two years of historical financial activity from the existing systems as identified in the RFP, Section 3.

3. Please Describe the Network architecture for PHDC. If possible a diagram would be beneficial?

The current network architecture consists of Gigabit Ethernet connections tying in over 100 desktop PCs running a mix of Microsoft Windows 7 & 10. The network is organized via Microsoft Active Directory.

4. What are the connections to the internet for the Market Street Location? Including speeds.

The current connection to the internet is provided by two 10GB fiber-optic connections.

5. What is the anticipated connection to the field based tablets as a result of this initiative?

We would prefer real-time LTE connectivity between the field-based tablets and the new system. In the event that real-time connectivity is not possible (i.e. a cellular dead zone), we would require that the devices be able to store the data offline for later upload into the system.

6. Does PHDC manage and maintain its own Active Directory Infrastructure?

Housing Information Technology Services (i.e. HITS) manages and maintains the Active Directory infrastructure for PHDC. HITS is a unit with the City's Office of Innovation & Technology (OIT).



7. What is the current progress of the Office 365 Implementation?

We anticipate migrating PHDC to Office365 (OD) sometime during either June or July 2018.

8. What Subscription Plan and quantity for Office 365 has PHDC subscribed to?

We are subscribing to the government OD (G3) subscription plan. An Office365 license will be procured for every PHDC employee (approximately 100 at this time) separate from this project.

9. What products in the Office 365 Plan will be available and used by the organization upon implementation?

The products that will be included in the Office365 plan include Access, Excel, OneNote, Outlook, PowerPoint, Publisher, Note, and Skype for Business.

10. Has a review / assessment of the current Active Platform been completed as associated cleanup of the same scheduled in advance of the transition to Office 365?

Yes, we are in the process of reviewing our existing Active Directory Platform in preparation for the transition to Office365.

11. Have Operational management roles and responsibilities been defined in support of Office 365,

We are in the process of defining management roles and responsibilities in support of Office365. We anticipate that HITS (in conjunction with OIT) will be assuming full responsibility in this regard.

12. Has the organization developed a plan to perform Digital Transformation, going from an internal operations model to support service based or cloud based technology option?

The City, through OIT, has developed a plan to perform digital transformation in support of SaaS, cloud-based technology for key City systems such as email specifically and Office365 in general.

13. Are other components with the PHDC architecture SaaS, IaaS, PaaS based?

There are no components currently within the PHDC architecture based in SaaS, IaaS, or PaaS.

14. What is the source system or current email platform in place at PHDC?

PHDC utilizes the City's Microsoft Exchange Online platform with local installations of the full Microsoft Outlook client.



15. What is the client platform, Office worker, field worker with tablets? To include OS version, Microsoft Office version?

Our existing field staff utilizes Apple iPad Pros running iOS 10.x. These tablets do not run Microsoft Office on them at this time.

16. Is there a preference on Tablet Platform?

There is no requirement for a Tablet platform. However, there is a preference for a non-iOS platform.

17. Does PHDC have a workflow platform or tools?

PHDC does not currently have any workflow platform or tools.

18. Does PHDC have application development standards and guidelines?

PHDC does not have application development standards and guidelines.

19. Does PHDC have information security policies and procedures that can be shared with the vendors?

PHDC does not have its own information security policies; it utilizes those policies defined by the City of Philadelphia. Such security policies can be made available to the selected vendor upon request.

20. Does PHDC align to ISO or NIST as security standards embraced by the City or the Department?

PHDC wants the solution implemented with both ISO and NIST security standards as appropriate (needed) (and expects to discuss and specify the requirements during discovery).

21. How does PHDC currently interface with external city agencies and what is the preferred method going forward?

PHDC's current AS/400 system does interface with an external city system for street address/owner validation. PHDC is open to all vendor options.



22. Within AS400, there are currently seven databases. What is the responsibility of each?

The AS/400 has one “library” (i.e. database) containing the following 43 “databases” or tables:

DBCNTE – Contractor Evaluation File
DBCNTO – Contractor Pool Weight Control
DBCNTQ – Contractor CD Year Control
DBCNTR – Contractor Master File
DBCNTT – Contractor Budget Change Audit Master
DBCNTU – Contractor Encumbrances / payments
DBCOMP – Client Complaint Master
DNCONC – Construction Change Order
DNCONS – Construction Master
DBHIPM02 – HIP Master Extended File
DBHIPB – Data Dictionary PF Recreate
DBHIPC – HIP – Case/ Contractor Master
DBHIPD - Data Dictionary PF Recreate
DBHIPE – HIP – Empowerment Zone File
DBHIPF – PHDC – Re-send Fax File
DBHIPK – PHDC – Staff Information File
DBHIPM – HIP – Case Master
DBHIPMSG – HIP Message file by date
DBHIPM01 – HIP Master Geopolitical Data
DBHIPM02 – HIP Master Extended File
DBHIPN – ME / 400 Data Dict PF Recreate
DBHIPPP – ME / 400 Data Dict PF Recreate
DBHIPR – Hip Restriction file
DBHIPS – Hip Case / Contractor/Specification
DBHIPZ – ME / 400 Data Dict PF Recreate
DBLOAN - ME / 400 Physical File Create
DBMISA – RPG/400 Field Master
DBPERP – Personnel Master File
DBPERS – Personnel Master File
DBPERT – Personnel Transaction File
DBPERU – Personnel Review Tracking File
DBPROG – Program Change Control
DBREACT – Real Estate Activity File
DBREAL – Real Estate Master
DBREALX – Real Estate Last Id used
DBREAX – Real Estate Archive
DBSTNA – Street Name Master
DBSTNB – Street Name Master (non-Philadelphia)
DBSVNG - ME / 400 Data Dict PF Recreate
DBVEND – PHDC Vendor Additional Data
DBVERA – Verification Control File
DBWAPB – WAP Expression of Interest
DBWAPCNE – WAP Crisis File



23. During the presentation, it was mentioned that SSN would not be stored. Is there any sensitive information that would need to be stored? If so, would using an SSL Certificate, to encrypt data to and from the server, and SQL Encryption, to store data at rest, be within compliance?

There is no sensitive information that would need to be stored in the new solution.

24. Does PHDC plan to purchase or currently have scanners? If so, what brand(s) and model(s) will be available? Please include the network and email capabilities of each.

PHDC currently has scan-to-email and scan-to-folder capabilities built into its existing fleet of Lexmark and Xerox copiers.

25. In order to support contractors and Applicants, will PHDC (in the new environment) create user accounts in Active Directory or intent to maintained them separately?

User accounts for the new system will not be required to function within PHDC's Active Directory. They are to be maintained separately.

26. For system administration, will PHDC have internal resources or will this task remain assigned to the contractor?

HITS will have the responsibility for managing the new system on a day-to-day basis in terms of access control and the like. The solution provider would be responsible for managing the back-end portion of the system and the cloud environment in which it would reside (if a cloud solution is proposed).

27. What data is being migrated and what is the source?

Data will be migrated from the AS/400 HIP and financial modules, CATS, the HIP Portal, Access, Excel, and Word.

28. Is a goal of the project to retire the AS400?

It is the goal of the project to completely retire the AS/400.

29. It is stated that you are open to a cloud solution or an on premises solution. Is there a preference toward either?

PHDC would prefer a cloud solution but remains open to an on premises solution if a cloud solution is not possible.

30. What are the types of devices that will be utilized in the filed by the inspectors?

The field inspectors will utilize tablets with 10" screens and LTE connectivity. There is no requirement surround the type of platform for these tablets. However, there is a preference not to use iOS.



31. Does this RFP require a pilot or demonstration?

A pilot or demonstration is required should a vendor propose a COTS solution.

32. Password resets are referenced in requirements. Is a particular authentication tool currently in scope for integration (Active directory, SAML, LDAP?)

There is no specific authentication tool currently in scope. We merely require that the proposed system include the ability of end users to reset their own passwords rather than require them to contact a system administrator for assistance.

33. Is the existing portal going to be leveraged or will a re-architecture of the portal solution be in scope?

The existing HIIP portal will not be leveraged. A re-architecture of this portal is required.

34. Does the Hancock state wide case management system have API's for integration and is integration to this system in Scope?

Hancock does not have any APIs for integration. Integration with Hancock is not in scope for this RFP.

35. Requirements # 13 and # 14 both reference GIS integration. Is there more than one GIS integration system?

Both requirements 13 and 14 in Appendix A reference the City's ESRI GIS platform. Please note that this is desired – not required.



36. The RFP references the vendor's responsibility for data migration from legacy platform/system including paper based data (case management). What data will be in scope for migration? What file formats will require data migration/transformation/cleaning effort if these platforms go back to the 80s? How will paper based data be migrated into system?

The selected vendor will be responsible for the migration of data from the following systems:

- a. AS/400 HIP Module
- b. AS/400 Finance Module
- c. Microsoft Access (houses AMP Program data)
- d. Microsoft Word and Excel (used for case support/tracking of all programs at various stages in the case management lifecycle)
- e. Home Improvement Portal
- f. CATS

PHDC required that seven years of historical HIP data and two years of historic financial data be migrated into the new system. The only system that goes back to the 1980s is the AS/400 and is written in RPG.

No migration of paper records is required. However, PHDC does require the capability to upload attachments as part of the electronic records.

37. Which of the following systems will be integrated, migrated or retired?
- a. AS/400HP Module - Retired
 - b. AS/400 Finance Module - Retired
 - c. Excel docs - Integrated
 - d. Hancock Energy Software (HES) – Out of Scope
 - e. Outlook/Exchange - Integrated
 - f. Portal - Retired
 - g. Access - Integrated
 - h. External Databases (City) – Integrate for address lookup
 - i. CATS - Retired
 - j. MS Word – Integrated

38. Are the Blackberries going to be replaced?

The field inspectors do not utilize Blackberries; they utilize Apple iPad Pro tablets. These will be replaced if possible.

39. Does the system have to integrate with GIS or can mapping be completed on Google or Bing maps?

It would be ideal to integrate the system with ESRI's ArcGIS platform. However, it is not necessary as long as the data can be stored and extracted in a format that we can then utilize within ArcGIS.



40. What is the requirement for doing a Pilot?

A pilot will be required for any vendor solution that does not include a commercial-off-the-shelf solution. The details of this pilot would be finalized in the contract negotiation process should a from-scratch solution be chosen.

41. Is replacing CATS a requirement? If so, what are the calculations provided by this system?

The replacement of CATS is a requirement of this RFP. The calculations currently being performed by CATS include eligibility evaluation based upon income, family size, home ownership, etc.

42. Does the date for the requirement for incorporating seven years of historical program activity include reside in multiple system?

The data required as part of the incorporation of seven years of historical HIP program activity does reside in multiple systems.

43. It was stated in the open bid conference that you are currently using Office 365. Since you have an existing contract with Microsoft is it acceptable to remove the license cost from the RFP and reference that the assumption is the licenses would be purchased directly with Microsoft?

PHDC is in the process of migrating to Office365; a process it hopes to complete sometime in June or July 2018. Licensing costs pertaining to Office365 are not required for proposed solutions.

44. Does the PHDC have any data and information security guidelines that need to be considered while recommending a SaaS solution?

PHDC wants the solution to support the proper security guidelines for Personally Identifiable Information (PII) in a SAAS solution.

45. Are there restrictions or guidelines that need to be considered while recommending a technology platform?

PHDC is open to all recommendations regarding technology platforms.

46. Is the ESRI application running on the cloud or on-premise? If cloud, which cloud provider?

The City has an Enterprise Licensing Agreement (ELA) with ESRI to use their ArcGIS software to conduct mapping and spatial analytics. The ArcGIS suite of products consists of Desktop software as well as ArcGIS Server and Portal which are hosted on-premise. The City also leverages ESRI's ArcGIS Online which is a complete, cloud-based collaborative web GIS. The product technology being proposed should have clean addressing information stored which can be easily integrated into ArcGIS.



47. Integration - Are there any existing Middleware/integration tools that ought to be considered with the future solution?

PHDC expects the vendor to identify and propose middleware/integration tools for consideration with the future solution.

48. Does PHDC currently have a system for street address validation, or should we include that as part of the proposed solution?

The AS/400 does perform an address validation via an interface with an external City system. Such a validation should be included as part of the proposed solution.

49. Will our proposed solution be required to integrate with existing PHDC standards for user identification and authentication (e.g., Active Directory, other LDAP solution)?

A proposed solution will not be required to integrate with our existing Active Directory.

50. Re: Current Hardware Environment as it relates to migration/conversion - What model AS400 is running? What is the exact version of the AS400 operating system (presumably OS400) currently running? What was the last year of upgrade? Please be specific.

Model: - E4D
Version – V7R2
Year Upgraded – January 14, 2018

51. Re: Current Hardware Environment as it relates to migration/conversion - What are the data "offload" options for conversion/migration for the full set of data? Tape drive? Network/drives? Other? Please elaborate connectivity & "offload" options for the data.

Data can be offloaded to portable storage devices or to network drives as required.

52. Re: Current Hardware Environment as it relates to migration/conversion - If there is a tape drive, what is the model #, software/driver version # and format of these files? Are they "externally defined"? Please be specific.

Tape Drive – LTO Ultrium 4 Data Cartridge 800 GB Native / 1600 GB Compressed

53. Re: Current Hardware Environment as it relates to migration/conversion - What exact version of HTE is currently running? What was the year of installation? Year of the last upgrade? Please be specific.

Version – 9.1.17.1
Year of Installation – 2017
Last Upgrade – 3/31/2017



54. Re: Current Hardware Environment as it relates to migration/conversion - We have often found in other AS/400 legacy environments that there is a System 36 environment that is also being used. Does PHDC have a System 36 environment? If so, have a subset (or complete set) of the HIP modules been created with, and still maintained, using S/36 BASIC code? Have they been migrated to RPG? Or other language? To what degree? Please elaborate.

No, all programs have been changed to RPG IV.

55. Re: Current Hardware Environment as it relates to migration/conversion - Are Logical Partitions (LPARs) in use? If so, are there separate and distinct environments or LPARs for Development, Test, and Production? Please elaborate any specifics.

There are no LPARs in use.

56. Re: Current Hardware Environment as it relates to migration/conversion - Are any documents being stored in the Integrated File System folders? Please elaborate and enumerate, specifically.

We are not familiar with the IFS folder.

57. Re: AS400 software applications, as it relates to migration/conversion - Has PHDC ruled out, or ruled in, any specifics solution(s)? Including but not limited to SunGard's Naviline (GUI version of HTE), ONESolution or PLUS Series? Please elaborate any specifics.

PHDC has not ruled out any specific solutions.

58. Re: AS400 software applications, as it relates to migration/conversion - The RFP states the system is a "text-based" application with "7 different data bases". Are AS/400 DB2 files part of a data dictionary or internally defined as part of the RPG programs? If so, how many DB2 files are in use? Please elaborate any specifics.

Like Access, SQL Server and Oracle, DB2 is the name of the database used by the AS400. The data dictionary comprises all files names, 45+ Physical Files (PF), 12+ Logical Files (LF), and there are several files in the Data Dictionary in text format. They are under an umbrella (i.e. library), named, PHDCLIB, and this library can be meant as Folder with different file (members). Names can be provided, if needed.

59. Re: AS400 software applications, as it relates to migration/conversion - Are jobs controlled using CL (Control Language) or OCL (Object Constraint Language)? Please elaborate any specifics.

Jobs are controlled using CL (Control Language).

60. Re: AS400 software applications, as it relates to migration/conversion - What version(s) of RPG are being used: RPG, RPG II, or other? Please elaborate any specifics.

RPG IV



61. Re: AS400 software applications, as it relates to migration/conversion - What type of program level documentation is available for the RPG code? Please elaborate any specifics.

Program Level documentation is available only within each program to explain the procedure.

62. Re: AS400 software applications, as it relates to migration/conversion - How many RPG programs, display files (screens), and separately and collectively, make up the various modules of the Home Improvement Programs and the Finance Module? Please elaborate any specifics.

There are 50+ RPG programs, 18 Logical Files, 80+ Display Files, per the naming convention that use HIP in part or parcel.

There are approximately 54+ screens that make up the HIP Module. There are programs that connect to other screens when couple gets initiated. Number of screen in new program will be dependent upon how programs are written and may not need the same number of screens.

There are 7 main functionality screens in the HTE (i.e. Financial) Module. It has 73 menus that will take to the equivalent number of screens. The Finance Module is a separate package from Superior (previously SunGard HTE). They have 8 Libraries with several programs, and we do not have access to the source code.

63. Re: AS400 software applications, as it relates to migration/conversion - What query method(s) are used to generate reports: RPG, Green Screen Query, DB2 Web Query or some other third party utility? Please elaborate any specifics.

DB2 Universal Database for iSeries Query Manager

64. Re: AS400 software applications, as it relates to migration/conversion - What data transfer tools are being used between the AS/400 and Excel, Access, and other external systems? Please elaborate any specifics.

This built-in-tool is part of the IBM iSeries Access for Windows. Another tool used to copy a spooled print file from AS/400 to desktop or folders is IBM iSeries Navigator. There is also an add-in feature (Transfer Data from iSeries) is generally installed on PCs, called ext 7676.

65. Re: Third Party Software, as it relates to migration/conversion - Is RDI (Rational Development for IBM) or any other third party tool used for Change Control Management? Please elaborate any specifics.

IBM I Change Control Management is an umbrella term used to work in a wide range of automation functions for application development. Implementor has user-interface plug-ins for their solutions which integrates with IBM's RD-i. It comes with IBM i Access for Windows.



66. Re: Third Party Software, as it relates to migration/conversion - Is there any other third party software being used on the AS/400 such as the DBU database utility, DFU (Data File Utility more often used for System/38 and System/36 files), ASNA products for extending the life of RPG programs, Arcad, Fresche, etc.? If so, please provide the names of the third party software and the versions that are being used.

[HTE is the only 3rd party software being used for PHDC's Finance Department in PHDC \(Version – 9.1.17.1\).](#)

67. Re: Data Management: Integration, Quality, Deduplication, etc. - The statement in the RFP "NOTE: The number of used applications has created clear inefficiencies (multiple, redundant data entry points, no clear audit trail, differing data depending on the application, etc.) in the overall business processes." seems to infer that there are specific problems that the PHDC appears to be "leaving it up to the applications" to solve - which should have otherwise been part of a data management strategy. Has PHDC developed a going forward data management strategy & plan? If so, could you please provide that plan and specifically identify who worked on the plan (e.g. PHDC personnel, City of Philly Chief Data Office, vendor, or some combination thereof?).

[PHDC expects the selected vendor to develop a data management and migration strategy and plan.](#)